

## **Gholson Water Supply Corporation**

### **Update: Transition to Automated Drive-By Meter Reading**

Hello, we want to share an important update about how we read water meters in our system. Gholson WSC has officially begun the transition to **automated drive-by meter reading technology**. This upgrade allows us to collect meter readings more efficiently, improve billing accuracy, and reduce the need for manual meter access on your property.

What does this mean for you:

- More accurate readings thanks to real-time digital data
- Fewer on-site visits from staff, improving privacy and convenience
- Faster detection of potential leaks or unusual usage
- Improved billing consistency with fewer estimated reads

### **What are Automated Drive-By Meters?**

Automated drive-by meters are water meters equipped with a small radio transmitter. Instead of a person walking property-to-property to read meters, the meter sends its reading wirelessly to a receiver in a vehicle as it drives through the service area.

### **How they Work**

- Digital meter records usage -The meter tracks water consumption just like a traditional meter.
- A receiver in a vehicle picks up the data -As a technician drives by, the system automatically captures the reading—no need to enter your yard.
- The data is uploaded to the billing system -Readings are transferred electronically, reducing manual entry and errors.

There is no action required on your part. If you have questions about the new system or your water usage, our team is happy to help. Thank you for your cooperation as we continue improving our service.